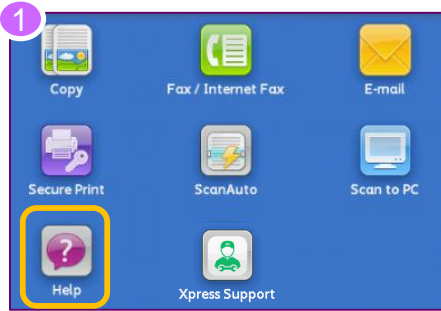
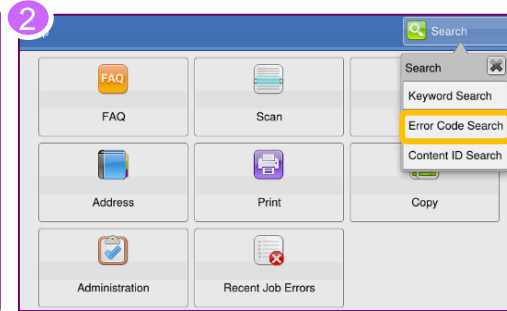


Quick Tips for Using Help

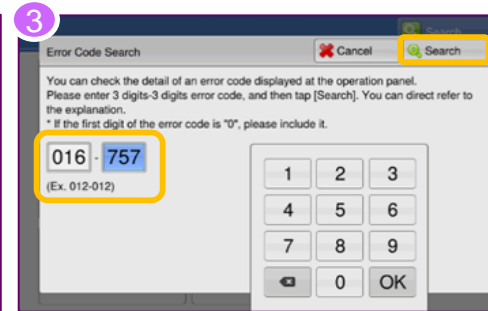
Efficient Problem Solving By Using Error Code



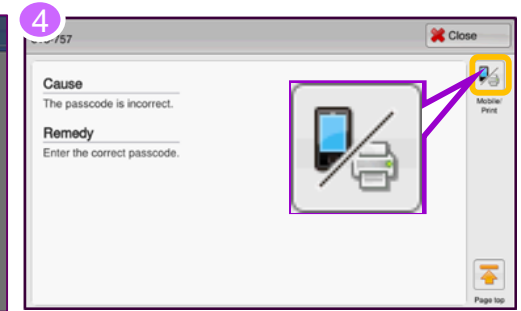
Select [Help].



*Select [Error Code Search].



Enter the Error Code and click [Search].

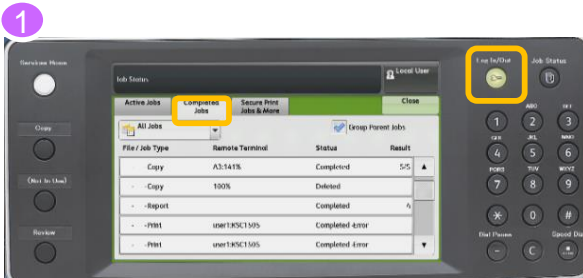


Click [Mobile Print] for displaying solution on mobile.

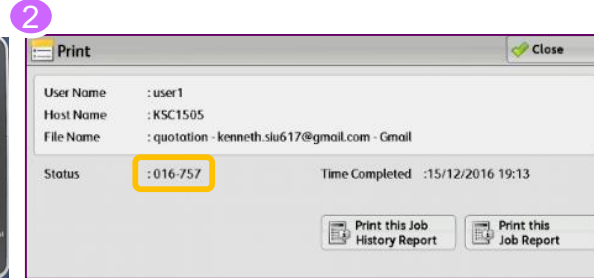
*To access Xpress Support for the first time, login as Admin and accept the [Use of Terms].

Check Error Code

If no error code is found on the home screen, follow the steps below.



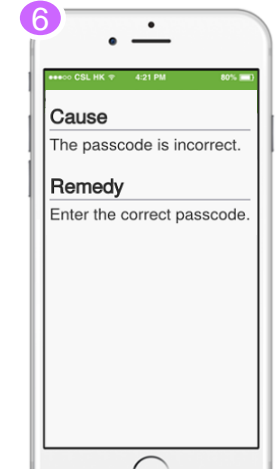
Press [Job Status] and select [Completed Job], then select the error job.



An error code will displayed.



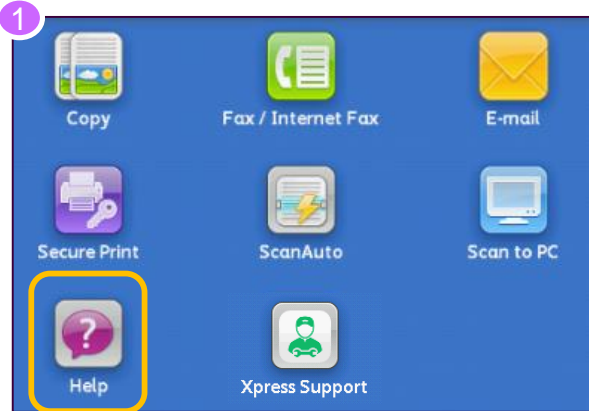
Scan the QR Code.



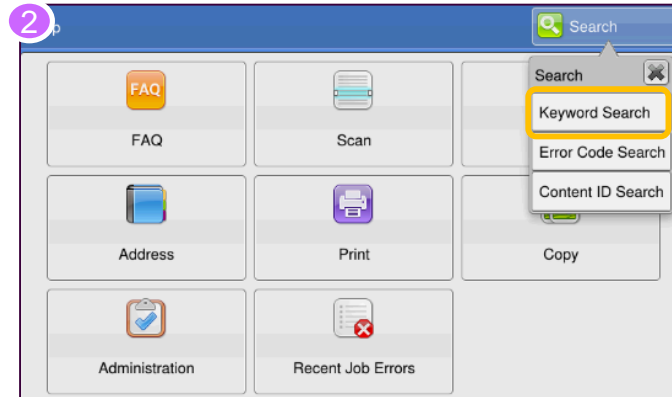
Same solution will display on your mobile.

Quick Tips for Using Help

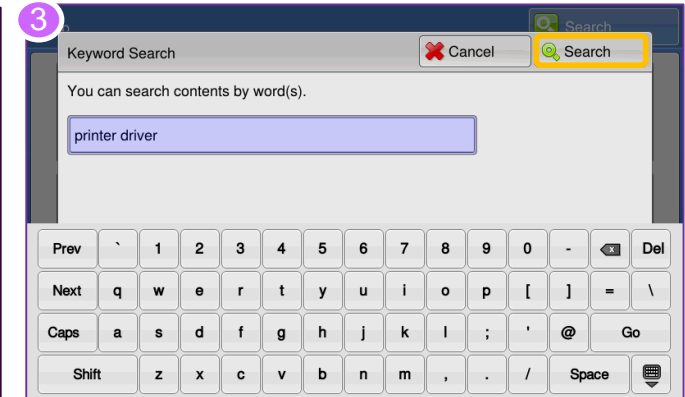
Easy Searching Solution By Keywords



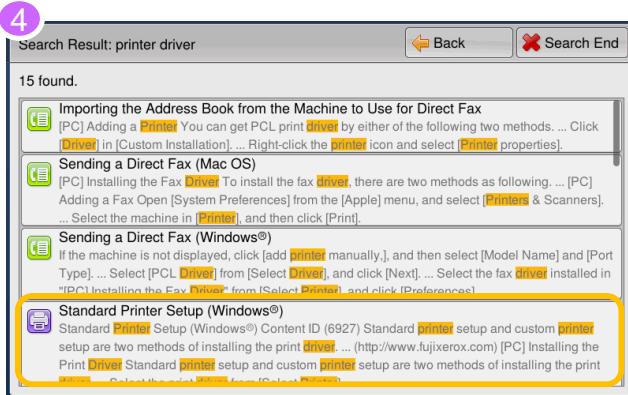
Select [Help].



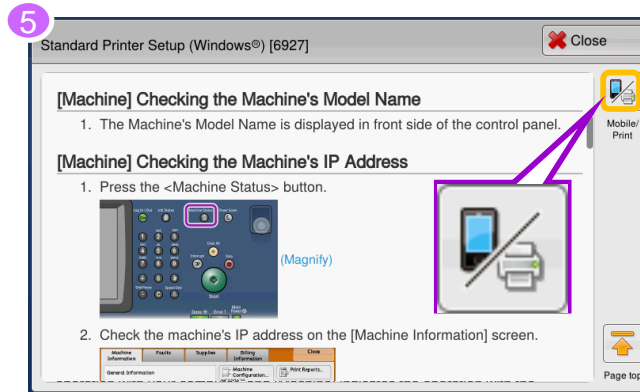
Select [Keyword Search].



Enter the keyword and click [Search].



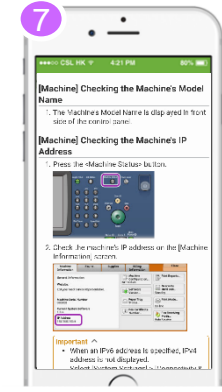
Select the related solution.



Click [Mobile Print] for displaying solution on mobile.



Scan the QR Code .



Same solution will display on your mobile