

Statutory Removal Service Terms and Conditions

If Customer requests Fuji Xerox (Hong Kong) Limited to collect back the Equipment at the expiry or termination of Agreement and such Equipment is installed in Hong Kong and is regulated electrical equipment under the Product Eco-responsibility Ordinance (Cap. 603), the following statutory removal service terms and conditions shall apply.

1. Applicable Conditions	Customers who purchase regulated electrical appliances, including computers, printers, scanners, monitors and televisions, as specified in the Product Eco-Responsibility Ordinance, can request <u>free</u> statutory removal service for the same type and quantity of used electrical appliances (only applicable to the same type of regulated electrical appliances ^{Note 1}).								
2. Location	Any premises in Hong Kong.								
3. When to Make Request	(a) When a customer signs the Record of Choice of Removal Service; or								
	(b) Customers can request statutory removal service by calling us within 3 working days after the transaction. Late request will be deemed as no requests for the statutory removal service.								
	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">Product Category</th> <th style="text-align: left;">Hotline</th> <th style="text-align: left;">Office Hour</th> </tr> </thead> <tbody> <tr> <td>A4 Single Function Printer / Multifunction Printer, A3 Single Function Printer and A4/A3 Scanner</td> <td>2513 2646</td> <td>Mon – Fri: 9am-1pm, 2pm-6pm Sat, Sun and public holiday: Closed</td> </tr> <tr> <td>A3 Multifunction Device and other Fuji Xerox products</td> <td>2513 2513</td> <td>Mon – Fri: 9am-5:30pm Sat: 9am-1pm Sun and public holiday: Closed</td> </tr> </tbody> </table>	Product Category	Hotline	Office Hour	A4 Single Function Printer / Multifunction Printer, A3 Single Function Printer and A4/A3 Scanner	2513 2646	Mon – Fri: 9am-1pm, 2pm-6pm Sat, Sun and public holiday: Closed	A3 Multifunction Device and other Fuji Xerox products	2513 2513
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4. Timing of the Statutory Removal Service	(a) Under normal circumstances, 3 working days are required for arranging the statutory removal service. (b) The old items at the customers' designated locations will be removed on the date specified by the customers. (c) No statutory removal service is available on Sundays and public holidays.								
5. Upgrade Service	Separate quotation of upgrade service will be provided to customers who give up the Statutory Removal Service and pick Fuji Xerox Upgrade Service.								
6. Remarks	(a) The statutory removal service may be different from the delivery and installation service. The old items pending removal can be removed in advance or placed temporarily at the premises for collection later as appropriate. Customers can contact us for arrangement. (b) The old items will not be returned once collected. (c) The old items must stand-alone and be freed from other connections or obstacles. (d) If the old items have serious hygiene issues (e.g. rancid foods, presence of cockroaches and ants, etc.), our staff will have the right not to remove such items, and there will be no more free statutory removal service for the customers. (e) Customers shall give no less than 2 working days' notice in respect of any request for change of delivery time, date and/or place. Removal service schedule can be changed once only. (f) In case of the Fuji Xerox (Hong Kong)'s authorized collector is unable to collect the old items upon arrival (e.g. the customers are not available at the time of collection), Fuji Xerox (Hong Kong) Limited will not rearrange removal service for the customers. Customers can contact qualified collectors to rearrange removal service at their own record (Please visit www.epd.gov.hk for more information). (g) In the event of a Black Rainstorm Warning / Tropical Cyclone Warning Signal No. 8 or above, the statutory removal service will be suspended and rescheduled. (h) Fuji Xerox (Hong Kong) Limited shall not be liable for any delay, suspension or rescheduling due to traffic or adverse weather conditions or other factors. (i) All personal data are for the purpose of arranging statutory removal service for the old items only and Fuji Xerox (Hong Kong) Limited shall comply fully with the obligations and requirements of the Personal Data (Privacy) Ordinance (Cap. 486).								

Note 1

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| Computers | - generally including personal computer, desktop computer, tablet computer, laptop computer and notebook computer. |
| Printers | - not exceeding 30 kg in weight; one that can be used as a photocopier, facsimile transmitter or scanner is nevertheless regarded as a printer. |
| Scanners | - not exceeding 30 kg. |
| Monitors | - not having the function of storing electronic data or computing, the size of the display screen is not smaller than 5.5 inches (measured diagonally) but not exceeding 100 inches (measured diagonally). |
| Televisions | - the size of its display screen not exceeding 100 inches (measured diagonally) |